

Home Delivery Choice

You can have medicine sent right to your home through the Home Delivery Pharmacy. Or, you can get it from your local pharmacy. It's your choice.



What is Home Delivery Choice?

Home delivery is a safe, easy way to get drugs you take on a routine basis for a long time. These drugs are used for conditions like asthma, heartburn, high blood pressure, allergies and high cholesterol.

With Home Delivery Choice, you decide where you get these types of drugs. You can get up to two fills of your medicine at your local pharmacy. After that, you must decide if you'd like to keep using that pharmacy or start using our preferred Home Delivery Pharmacy, managed by Express Scripts. Just make sure you let the Home Delivery Pharmacy know what you decide. If you don't and you keep using your local pharmacy, you'll pay the full cost of your drugs.

Here's how it works:

- You receive a letter and phone call reminding you the program is about to begin. *Your first fill of medicine is covered at your local retail pharmacy.*
- You'll get another letter and phone call letting you know about ways to save with home delivery. And you'll be reminded you soon have to decide if you'd like to switch. *The second fill of your drug is covered at your local pharmacy.*
- You'll get another letter reminding you to decide where you'd like to fill your medicine. Call the Home Delivery Pharmacy at **877-536-4320**. Let them know if you'd like to keep using your local pharmacy or switch to home delivery. *If you don't call, you'll pay the full cost of the next fill at your pharmacy.*

Home delivery is a smart option.

Why use home delivery? It's a safe, convenient way to get medicine you need on a regular basis. And it can help you save money on those drugs. Home delivery is covered by your plan at no extra cost to you.

- **Save money.** Depending on your plan, you may be able to save on drug copays with home delivery.¹ Many 90-day supplies cost less when you use the home delivery pharmacy instead of your local pharmacy.
- **Enjoy convenience.** With home delivery, medicines are sent to your home — using free, standard shipping — within two weeks from the time the pharmacy receives your order. And you can get up to a 90-day supply of medicine, which means fewer refills and trips to the pharmacy.¹

- **Stay healthy.** The Home Delivery Pharmacy can help you stay current with your medicine and stay on top of your health. This can help you reduce doctor and hospital visits. And pharmacists who specialize in your health conditions can answer your questions by phone any time.
- **Trust the safety of home delivery.** The Home Delivery Pharmacy has a 99.99% accuracy rate, compared with a 98.3% accuracy rate at a local pharmacy.² You can be sure you're getting quality medicines.
- **Choose from a variety of payment options.** The pharmacy accepts many payment methods. Use the one that's best for you. You can pay with a check, eCheck, money order, FSA or HSA card, major credit card, or debit card.³ You can also use the extended payment plan. This option lets you spread your payment over three installments.

Let us know your choice.

Whatever you decide, let the Home Delivery Pharmacy know your choice by calling **877-536-4320**, Monday through Friday, 8:30 a.m. to 8 p.m., Eastern time. If you'd like to use home delivery, they'll help you get started when you call. Have this information handy: your prescription, doctor's name, phone number, drug names and strengths, and credit card.

¹ Plans vary. Check your plan for details and savings amounts.

² Source: Express Scripts internal analysis, ESI Book of Business, 2013.

³ More about using debit cards: When you place an order with a debit card, a hold will be placed on your card that is equal to the cost of your prescription. Your card will be charged once the order is filled, and the hold will be removed. For a short time, it may appear as if your card is being billed twice for your order, which is not the case. This situation may lead to your account being defined as "overdrafted" or "overdrawn" if the sum of the hold and the charge exceed the funds available in that specific account. Please check with the financial institution that manages your debit card for more information on how it handles this type of situation.